

RESOLUTION NO.

A RESOLUTION AUTHORIZING THE SUBMISSION OF A GRANT APPLICATION TO THE WYOMING OFFICE OF HOMELAND SECURITY FOR THE FFY 2025 STATE HOMELAND SECURITY GRANT PROGRAM (SHSP), ON BEHALF OF THE GOVERNING BODY OF LARAMIE COUNTY, WYOMING TO REQUEST FUNDING IN THE AMOUNT OF \$253,080.00.

FOR THE PURPOSE OF: REQUESTED FUNDS WILL BE USED TO PURCHASE A RAPID DNA SYSTEM FOR THE LARAMIE COUNTY CORONER'S OFFICE WITH TRAINING.

WITNESSETH

WHEREAS, the Wyoming Office of Homeland Security receives FFY 2025 SHSP funds from the Federal Emergency Management Agency and;

WHEREAS, the Wyoming Office of Homeland Security distributes a portion of these FFY 2025 SHSP funds to Wyoming Counties and;

WHEREAS, the Laramie County Board of Commissioners is eligible to apply for and receive FFY 2025 SHSP funds for Laramie County Coroner's Office and;

WHEREAS, the Governing Body of Laramie County desires to participate in the Wyoming Office of Homeland Security Grant Program (SHSP) by sponsoring this grant application to assist in financing the Laramie County Coroner's Office and;

WHEREAS, the Governing Body of Laramie County has been provided with preliminary cost estimates and information on this project; and

NOW, THEREFORE, BE IT RESOLVED BY THE GOVERNING BODY OF LARAMIE COUNTY that a grant application in the amount of \$253,080.00 be submitted to the Wyoming Office of Homeland Security for consideration of assistance in funding the Laramie County Coroner's Office under the FFY 2025 SHSP grant program.

BE IT FURTHER RESOLVED, that Sandra Bay, or her successor in the position of Laramie County Grants Manager, is appointed as agent of the Laramie County Board of Commissioners to execute and submit applications and certifications for these funds and to receive funds and implement the programs funded under this grant.

PASSED, APPROVED AND ADOPTED THIS 16th DAY OF SEPTEMBER 2025.

By: _____

Date: _____

Chairman, Laramie County Commissioners

ATTEST:

Date: _____

Debra Lee, Laramie County Clerk

Received and Approved as to Form only By:



Laramie County Attorney's Office

Date: 9/9/25 _____



Wyoming Office of Homeland Security
2025 SHSP
Deadline: 9/30/2025

Laramie County, Wyoming Rapid DNA and Forensic Response

Jump to: [Application Questions](#) [Project Budget](#) [Documents](#)

\$ 253,080.00 Requested

Project Contact

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Cheyenne, WY 82001
United States

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Web laramiecountwy.gov
UEI E9DLJC1HGNQ8

Chairman
Gunnar Malm
commissioners@laramiecountwy.gov

SAM
Expires 12/27/2022

Application Questions [top](#)

1. Applicant Agency Type

- City/Town
- County
- State
- Tribe
- RERT
- Bomb Team
- School District/Higher Education
- Special District
- Other

2. Briefly describe your project.

This should be a concise statement of what you are seeking funding for. This description should not include a Statement of Need, problem statement, or historical description of your agency.

The Laramie County Coroner's Office requests funding to acquire a portable Rapid DNA Identification System, including one unit and 212 test kits, to enhance forensic response capabilities. This technology enables rapid, onsite DNA analysis during terrorism related incidents, mass fatality events, or other large-scale emergencies involving multiple casualties or criminal acts.

Currently, the Coroner's Office relies on external laboratories, causing critical delays in identifying victims and suspects. The mobile system eliminates these delays, providing immediate results that support timely response and investigation. Its mobility allows integration with law enforcement and emergency management during joint operations. Supported by a regional office in Colorado, the system ensures ongoing training, maintenance, and technical support for sustained readiness. This investment strengthens local and regional ability to prevent, respond to, and recover from acts of terrorism.

3. Describe how this project supports efforts to build, sustain, and deliver the capabilities necessary to prevent, prepare for, protect against, and respond to acts of terrorism.

All SHSP supported projects must have a nexus to terrorism. Your answer here will be used to justify the project's eligibility on the state's application. Insufficient answers may prohibit an approved finding by FEMA Program Management.

In the event of a terrorist incident the rapid identification of both victims and suspects is essential for timely investigation and effective operational purposes. Currently, DNA analysis must be outsourced to external laboratories, often resulting in delays of several days or even weeks. By enabling on site DNA processing in as little as two hours, the Rapid DNA system will allow for swift victim identification, expedited suspect attribution, and accelerated investigative timelines, substantially improving both situational awareness and operational effectiveness. This capability also strengthens Operational Coordination and Mass Search and Rescue Operations by seamlessly integrating with existing multi-agency response frameworks.

The Coroner's Office will be better equipped to collaborate in real time with the Laramie County Sheriff's Office, Cheyenne Police Department, Wyoming Office of Homeland Security, EMS, and public health agencies. Following a terrorism related event, rapid DNA identification allows emergency responders to reallocate resources more efficiently, enhances threat assessment for intelligence and law enforcement. The system's portability and ability to function in diverse of environments, including mobile incident scenes, temporary morgue facilities, or other secure locations further ensures operational flexibility during complex emergencies. Closing the current gap in local forensic capability, the Rapid DNA system will bolster Laramie County's preparedness capacity and contribute to both local and regional homeland security objectives.

As the only Rapid DNA system housed within a Coroner's Office in the State of Wyoming, this project fills a critical forensic gap in southeastern Wyoming. Its deployment significantly strengthens Laramie County's homeland security posture by enhancing forensic readiness, accelerating response times, and improving coordination during high threat events. This will empower immediate victim identification, streamline investigative response, and strengthen interagency coordination during high-threat events. In addition to terrorism response, this capability enhances preparation for suspect testing, mass casualty incidents, and public health emergencies. Its integration into the coroner's operations ensure forensic readiness is no longer delayed by external lab backlogs, providing unmatched speed, accuracy, and resilience in crisis environments. This system not only elevates local response capabilities but also serves as a regional asset, supporting surrounding jurisdictions and contributing to the broader homeland security mission.

4. Does your requested amount cover the entire cost of your project?

- YES
- NO

5. Will your agency accept partial funding for this project?

Please consider your answer carefully. Only answer "YES" if your agency will move forward with this project upon receiving a partial award.

- YES
- NO

6. Has your agency applied for other grant opportunities to support this project?

If yes, please list other grants applied for and amounts awarded, if any. If no, enter "N/A".

N/A

7. Has this project been supported by previous SHSP awards?

If yes, please list the grant year, project name, and last completed milestone. If no, enter "N/A".

N/A

8. Did your agency participate in the THIRA?

- YES
 NO

9. Does this project address gaps identified in the THIRA?

If yes, explain how this project ties into the THIRA and how it addresses gaps. If no, enter "NO".

The THIRA assessment highlights high-priority threats including mass casualty incidents, active shooter events, and criminal activity that require rapid forensic identification and coordinated response.

Currently, Laramie County lacks local rapid DNA analysis capabilities, resulting in delays of days or even weeks when evidence must be sent to external laboratories. These delays represent a significant gap in our forensic readiness, hindering timely victim identification, suspect attribution, and operational decision-making during terrorism-related or other high-risk incidents.

The acquisition of a Rapid DNA system will enable onsite, near real time DNA processing. This will directly strengthen FEMA core capabilities such as Fatality Management Services by significantly enhancing homeland security. This Rapid DNA System will enable swift identification of both victims and perpetrators in the aftermath of a terrorist event, ensuring a more coordinated and effective response while reducing delays that could compromise public safety.

The Rapid DNA System, will integrate seamlessly with existing multi agency frameworks including law enforcement, emergency management, EMS, and public health partners. This will improve investigative timelines, facilitate quicker family reunification, and enhance overall response coordination and effectiveness. Directly addressing the capability gaps identified in the THIRA, this project enhances Laramie County's ability to respond rapidly and effectively to terrorism-related incidents and complex threats, thereby, strengthening public safety, operational coordination, and regional resilience against acts of targeted violence.

10. Explain how your project, if funded, would be maintained, supported, and sustained.

The Laramie County Coroner's Office has established a comprehensive sustainment plan to ensure the Rapid DNA system remains fully operational beyond the grant period. Ongoing maintenance and consumable supplies will be supported through the agency's annual operating budget, with designated line items for vendor service contracts, routine calibration, software updates, and replacement test kits.

The selected vendor will provide both initial and ongoing training for staff. Cross-trained personnel within the Coroner's Office will conduct daily operational checks and address minor troubleshooting needs. Preventive maintenance will be scheduled in coordination with the vendor's technical support team to minimize downtime and ensure continuous readiness. The system will be housed in a secure, climate-controlled environment within the Coroner's Office, safeguarding sensitive equipment and preserving optimal performance conditions. This approach ensures the long-term reliability, accuracy, and availability of the Rapid DNA system, while minimizing disruptions to forensic operations and maintaining the agency's capacity to support emergency response and investigative efforts.

The Coroner's Office has established internal protocols for equipment lifecycle management, including asset tracking, documentation of usage trends, and forecasting of supply needs. The integration of this technology into agency policy and training frameworks reinforces its continued use as a standard forensic tool rather than a onetime enhancement. As part of this strategy, the office will review performance metrics, identify operational gaps, and engage with stakeholders to adapt procedures as needed to maintain optimal efficiency.

Additionally, the Coroner's Office has prioritized internal financial planning to ensure continued support for the Rapid DNA system well beyond the initial implementation phase. Annual budget forecasts will account for future increases in usage volume, potential expansion of system capabilities, and evolving technology requirements. The agency's leadership remains firmly committed to maintaining this forensic asset as a core component of its operational mission, and funding allocations will reflect that priority moving forward.

Through proactive planning, resource allocation, and operational integration, the Laramie County Coroner's Office is positioned to sustain this opportunity long term. The system represents a long-term investment in Laramie County's forensic capacity, delivering sustained value across routine operations, disaster response, and homeland security functions through rapid, accurate, and accountable DNA analysis.

11. Select this project's Primary Core Capability. A link to additional information on Core Capabilities is available on the Resources Tab.

Due to the limits of ZoomGrants, all Core Capability choices cannot be listed as a single question. If your project's Core Capability is not listed below, select OTHER from this list and select a capability from Question 12.

- Planning
 Public Information and Warning
 Operational Coordination
 Intelligence and Information Sharing
 Interdiction and Disruption
 Screening, Search, and Detection
 Forensics and Attribution
 Access Control and Identity Verification
 Cybersecurity
 Physical Protective Measures
 Risk Management for Protection Programs and Activities
 Supply Chain Integrity and Security
 Community Resilience
 Long-term Vulnerability Reduction
 Risk and Disaster Resilience Assessment
 Threats and Hazards Identification
 OTHER

12. Primary Core Capability selections (continued).

- SELECTION MADE FROM QUESTION 11
 Infrastructure Systems
 Critical Transportation
 Environmental Response/Health and Safety
 Fatality Management Services
 Fire Management and Suppression
 Logistics and Supply Chain Management
 Mass Care Services
 Mass Search and Rescue Operations
 On-Scene Security, Protection, and Law Enforcement
 Operational Communication
 Public Health, Healthcare, and EMS
 Situational Assessment



QUOTATION

ANDE Corporation

Laramie County Coroner's Office

1860 Industrial Circle, Suite A
Longmont, Colorado 80501
www.ANDE.com

QUOTE Q-02214
DATE 8/6/2025
EXPIRES 12/31/2025

BILLING
Laramie County Coroner's Office
3964 Archer Pkwy
Cheyenne WY 82009

SHIPPING
Laramie County Coroner's Office

CONTACT
Char Madden
307-630-1661
char.madden@laramiecountywy.gov

ACCOUNT EXECUTIVE
Pam Irons
pairon5@ande.com

DELIVERY METHOD
FOB Origin

PAYMENT METHOD
Net 30

INSTRUMENT						
QTY	PART #	PRODUCT	DESCRIPTION	LIST PRICE	SALES PRICE	TOTAL
1.00	A0410001005	ANDE FAIRS Software	FAIRS Software supports a local DNA database function to store, match and retrieve DNA profiles. FAIRS Software enables the integration and management of ANDE data with laboratory and police station workflows. On-board security supports the need for data privacy. Includes ANDE laptop.	USD 5,000.00	USD 3,750.00	USD 3,750.00
1.00	A1110001193	ANDE Installation Services	Installation Services will send an ANDE certified technician to perform the on-site installation for the ANDE system.	USD 4,500.00	USD 4,500.00	USD 4,500.00
1.00	A1230001001	Shipping - Instrument - Domestic	Instrument Shipping Charges (Per Instrument)	USD 1,000.00	USD 1,000.00	USD 1,000.00
1.00	A0410001009	FAIRS Combined Modules	FAIRS Claimed Relationships and FAIRS Familial combined	USD 12,000.00	USD 6,000.00	USD 6,000.00
1.00	A0120001003	ANDE 6C Instrument	ANDE 6-Color Instrument with Pre-installed expert system software and a color screen interface. Includes: - ANDE Chip Loading Fixture - Barcode Scanner - Grounded Power Cord	USD 300,000.00	USD 180,000.00	USD 180,000.00
INSTRUMENT TOTAL:						USD 195,250.00

CONSUMABLES

QTY	PART #	PRODUCT	DESCRIPTION	LIST PRICE	SALES PRICE	TOTAL
10.00	A0210001057	ANDE A-Chip	A-Chips process up to 5 samples simultaneously using 27 loci.	USD 1,425.00	USD 1,100.00	USD 11,000.00
20.00	A0210001060	ANDE I-Chip	I-Chips process up to 4 samples simultaneously using 27 loci.	USD 1,425.00	USD 1,100.00	USD 22,000.00
150.00	A0310001121	Rapid DNA Smart Swab Single Pack	Rapid DNA Smart Swab Single Pack with RFID, barcode labels, protective tube, and integrated desiccants. Must be ordered in multiples of 50.	USD 3.50	USD 0.00	USD 0.00
1.00	A1320001052	Bone Solution	Bone pretreatment solution (50ml).	USD 300.00	USD 300.00	USD 300.00
1.00	A1230001001	Shipping - Bone Solution - Domestic	Bone Solution Shipping Charges (Up to 4 Bottles)	USD 30.00	USD 30.00	USD 30.00
30.00	A1230001001	Shipping - Chip - Domestic	Chip Shipping Charges (Per Chip)	USD 90.00	USD 90.00	USD 2,700.00
CONSUMABLES TOTAL:						USD 36,030.00

TRAINING

QTY	PART #	PRODUCT	DESCRIPTION	LIST PRICE	SALES PRICE	TOTAL
1.00	A0610001177	FAIRS Claimed Relationship User Training	This training provides an introduction to the use of ANDE FAIRS Claimed Relationship Software.	USD 1,500.00	USD 1,500.00	USD 1,500.00
1.00	A0610001171	ANDE Basic Human Remains and Family Reference Sample Processing	This session provides hands-on training in the processing of bone, muscle and other tissues samples that may be encountered in mass fatality incidents and unidentified/missing persons cases. Attendees will leave with the knowledge to make informed decisions on the samples most likely to develop DNA IDs and the processing techniques required for optimal results. The anticipated audience includes medical examiner staff, and other individuals who need to identify remains, but do not have training in the use of scientific equipment. Class size up to 4 students and includes 2 I-Chips. Does not include travel.	USD 4,800.00	USD 4,800.00	USD 4,800.00
1.00	A0610001149	ANDE System Training	Technical Introduction, Operational & Administration Training 10 Hours Onsite Training for 4 People Includes Travel & 2 A-Chips	USD 10,800.00	USD 7,800.00	USD 7,800.00
1.00	A0610001175	ANDE Advanced Human Remains and Family Reference Sample Processing	Advanced hands-on training in the collection and processing of degraded bone samples typically encountered in unidentified persons cases on the ANDE System. On-site, 2-Day training for 4 students. Includes 2 I-Chips. Prerequisite: Attendees must have experience working in a laboratory environment and be proficient in the use of standard technical equipment, including pipettes and centrifuges. A list of required equipment will be provided.	USD 6,200.00	USD 6,200.00	USD 6,200.00

QTY	PART #	PRODUCT	DESCRIPTION	LIST PRICE	SALES PRICE	TOTAL
1.00	A0610001178	FAIRS Familial Search User Training	This training provides an introduction to the use of ANDE FAIRS Familial Software. May be provided online or on-site. 2-hour training for 4 students.	USD 1,500.00	USD 1,500.00	USD 1,500.00
TRAINING TOTAL:						USD 21,800.00

Optional Items

QTY	PART #	PRODUCT	DESCRIPTION	LIST PRICE	SALES PRICE	TOTAL
1.00	A0120001003R	ANDE 6C Instrument - Refurbished	Refurbished ANDE 6-Color Instrument with Pre-installed expert system software and a color screen interface. Includes: - ANDE Chip Loading Fixture - Barcode Scanner - Grounded Power Cord	USD 150,000.00	USD 150,000.00	USD 150,000.00
1.00	A1110001181	Service Contract 1-Year	Service contract includes diagnostics and repair of the ANDE system in the event of a failure of a major subsystem, as well as software and hardware upgrades.	USD 35,000.00	USD 35,000.00	USD 35,000.00
1.00	A1110001182	Service Contract 2-year	Service contract includes diagnostics and repair of the ANDE system in the event of a failure of a major subsystem, as well as software and hardware upgrades.	USD 57,000.00	USD 57,000.00	USD 57,000.00
1.00	A1110001183	Service Contract 3-Year	Service contract includes diagnostics and repair of the ANDE system in the event of a failure of a major subsystem, as well as software and hardware upgrades.	USD 76,000.00	USD 76,000.00	USD 76,000.00
Optional Items TOTAL:						USD 0.00

GRAND TOTAL: USD 253,080.00					
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ANDE



Rapid DNA System Quotation

1860 Industrial Circle, Suite A
Longmont, CO 80501

ANDE.com

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QUOTATION

SPECIAL INSTRUCTIONS

TERMS & CONDITIONS

I hereby acknowledge that I have read the terms and conditions as provided in the 'Terms & Conditions for ANDE Equipment and Services Sales Agreements' available at <https://www.ande.com/terms-conditions/> Title to goods passes when goods leave ANDE shipping facilities, or ANDE's designated ship from point. I understand and agree to all the terms and conditions presented in the agreement.

Signature: _____

Effective Date: ____/____/____

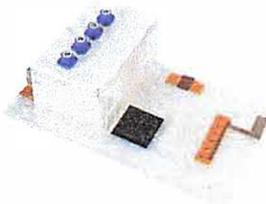
Name (Print): _____

Title: _____

ACCOUNT: Laramie County Coroner's Office
QUOTE: Q-02214-1
EXPIRES: 12/31/2025
GRAND TOTAL: USD 253,080 *Excludes Optional Services*

HARDWARE AND CONSUMABLES**ANDE Instrument**

The ANDE Analysis Instrument is a fully automated, ruggedized, device with integrated data analysis and Expert System software. The instrument automatically performs sample-in to results-out processing and analysis. The system generates DNA Identities in less than 2 hours. Calibration and routine component replacement is not required. All aspects of sample processing, including waste containment, are performed on the single-use ANDE Chip.

ANDE Chip

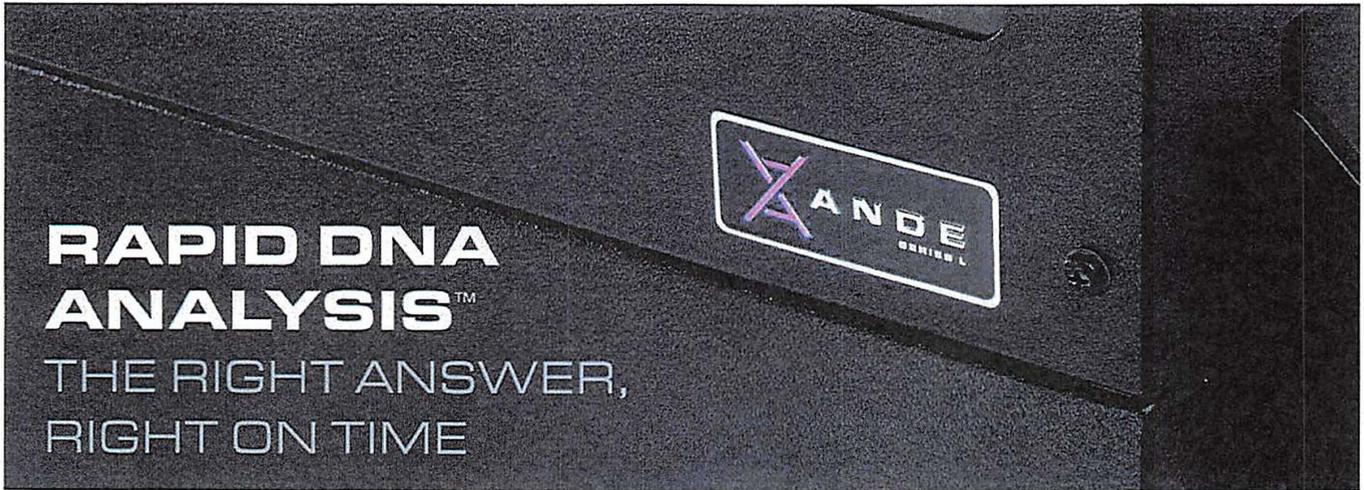
The ANDE Chip functions as a fully integrated lab-on-a-chip with a multiplex Short Tandem Repeat (STR) assay. Integrated processing steps include purification, PCR amplification, electrophoretic separation, and detection of STR markers. Each sample has a dedicated channel within the Chip, reducing the risk of cross contamination. Chips can be stored at room temperature, eliminating the need for freezers and refrigerators for reagent storage.

ANDE Smart Swabs

The ANDE Swabs include built-in RFID tags and bar codes to provide traceability and minimize the opportunity for sample switches. The ANDE Swab is designed to fully seal and lock into the ANDE Chip to minimize any potential for cross-contamination. The swabs come with a built-in desiccant allowing the samples to be preserved for longer periods of transport.

ANDE Ruggedized Transport Case

Ruggedized hard case for transport of the ANDE instrument to field forward locations. Hardcase is designed to fit through 33" clear openings and comes with a cart for easy maneuvering. Accessories pouches allow all necessary tools, accessories, and a laptop computer to be transported with the instrument. Instrument can be operated without being removed from the case. Case provides shock and vibration protection that exceeds MIL-STD 810G.



RAPID DNA ANALYSIS™

THE RIGHT ANSWER,
RIGHT ON TIME

ANDE™ is a fully automated, ruggedized, rapid short tandem repeat (STR) system with an integrated Expert System Software for data analysis.

The system generates human DNA IDs compatible with DNA databases around the world in less than 2 hours.

This automated system minimizes the analytical complexity and user manipulations required for field-forward biometric and forensic applications. ANDE™ is the first fully automated and integrated, field-deployable system that rapidly generates human DNA IDs with no user manipulations after inserting a sample into the system.

FAST

DNA results in less than 2 hours

EASY TO USE

Designed for use by non-technical personnel

ACCURATE

Results at least as good as conventional labs

MOBILE

Hardened for use outside of a lab



ANDE.COM



SYSTEM SPECIFICATIONS

ANDE™ 6C INSTRUMENT

Dimensions	75 x 45 x 60 cm (29.5 x 17.6 x 23.6 in)
Weight	54kg (117 lbs)
Operating Conditions	10°C to 40°C (50°F to 104°F) 20% to 80% relative humidity, non-condensing
Altitude	Up to 3,048 m (10,000 ft) via configuration
Power	100 to 240 VAC +/-10%, (50 or 60Hz) line power; < 5 A peak load at 120 VAC (60Hz) line power, < 3 A peak load at 230 VAC (50 Hz) line power, Generator: Sine wave AC power only, as rated above
Ruggedization	U.S. Military Standard 810G for vibration and shock during transportation
External Connections	USB 2.0, GPS (USB 2.0, L1 frequency reception, sensitivity > -150dBm) / Wi-Fi 802.11 hardware included for future use / Ethernet (RJ45 10/100/1000 megabit data rates) / SVGA / DVI
Data Security	Password Protected, 3 levels of user access, FIPS-140-2 encryption of data
Sample Security	Samples irreversibly locked into Chip
Sample Tracking	Integrated barcode scanner and RFID reader
Internal Memory	5000 runs (standard configuration); additional storage available on request
Manual Calibration & Alignment	No manual calibration or optical alignment is required
Resolution	Single base resolution within a locus across the size range from 80 to greater than 500 bases
Data Output Files	.png, .xml, .fsa, and allele table (.csv) formats

A-CHIP™

STR Assay	FlexPlex® containing 23 autosomal loci, 3 Y loci, and amelogenin
Sample Types	Buccal
Sample Capacity	Up to 5 samples
Process Time	94 min
Controls	Allelic Ladder and Internal Lane Standard
Storage	Room temperature: 5°C to 25°C (41°F to 77°F)
Stability	Six (6) month stability
Ruggedization	U.S. Military Standard 810G for vibration and shock during transportation

I-CHIP™

STR Assay	FlexPlex® containing 23 autosomal loci, 3 Y loci, and amelogenin
Sample Types	Includes blood, tissue, bone, and crime scene samples
Sample Capacity	Up to 4 samples
Process Time	106 min
Controls	Allelic Ladder and Internal Lane Standard
Storage	Room temperature: 5°C to 25°C (41°F to 77°F)
Stability	Six (6) month stability
Ruggedization	U.S. Military Standard 810G for vibration and shock during transportation

STR ASSAY

FlexPlex® 27	D1S1656, D2S1338, D2S441, D3S1358, D5S81, D6S1043, D7S820, D8S1179, D10S1248, D12S391, D13S317, D16S539, D18S51, D19S433, D21S11, D22S1045, FGA, CSF1PO, Penta E, TH01, vWA, TPOX, SE33, DYS391, DYS576, DYS570, and Amelogenin
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SOFTWARE

ANDE Expert System	Raw data processing, allele assignment, and interpretation of DNA IDs
ANDE FAIRS™ Software	Data security, DNA ID repository, data viewing, and search



EXHIBIT B (Support Agreement)

1 Introduction

The following are ANDE's Support Service Terms that outline the service levels that customers who have purchased an ANDE instrument can expect to receive. The document lays out the responsibilities that ANDE and the customer assume to ensure that the best level of service is achieved.

2 Standard Support Service

The ANDE Standard Service is designed to support the operational activities of the customer to assure the maximum availability & performance of the ANDE machine and related consumables. The ANDE Standard Support Service is primarily targeted for customers that must have the service available **during U.S. business hours**.

The ANDE Standard Support Service comprises the following components:

- Helpdesk
- Fault Investigation and Resolution
- Software and Hardware Updates and Upgrades
- Reporting

2.1 Helpdesk

The helpdesk gives the customer a single interface for all operations and maintenance requests – technical requests, consultations, emergency requests etc.

2.2 Fault Investigation and Resolution

2.2.1 Customer Support Request (CSR) handling

2.2.1.1 General

The CSR handling process covers all services related to any faults within the ANDE machine or related consumables.

2.2.1.2 Responsibility for Service Completion

ANDE has responsibility for CSR response, analysis and resolution within the agreed response times as outlined in 2.2.2 below. The customer will support ANDE by providing timely notification of faults, a complete a description of the fault, timely access, including



EXHIBIT B (Support Agreement)

remote access, to the ANDE machine, and, if required, expedited return of failed consumables to ensure the ANDE Service is returned to normal operating mode as quickly as possible.

2.2.1.3 Submitting Customer Service Requests (CSR's)

When faults are detected, it is the customer's responsibility to timely submit a CSR via telephone to the number or email address noted below. During the call, the customer will be asked to provide detailed information about the nature of the issue, the impact of the issue on normal operations, and any other information that will assist ANDE in initiating the fault analysis and resolution process. If email is used, this same information should be included within the body of the email.

Method	Contact detail	Service hours
Phone number	(800)-ANDE-209 or (800)-263-3209	Continental US Business Hours 8:00 am to 8:00 pm EST
Email	customer.support@ande.com	All email requests will be replied to within the next business day
Customer Support Web Portal	Navigate to www.ande.com , select "Contact", then select "Web Portal"	All service requests submitted via the web portal will be replied to within the next business day

2.2.1.4 Severity

All CSR's shall be assigned a severity according to the definitions below. ANDE assigns the severity after consultation with the customer, according to the guidelines in the table below.

Severity	Guideline
Severity 0	A complete outage of the ANDE system where the organization is unable to process any RapidDNA samples.



EXHIBIT B (Support Agreement)

Severity 1	A significant impairment of the system that is sufficient to result in the inability of the customer to reliably process RapidDNA samples.
Severity 2	Limited impact to functionality, but not the whole ANDE system. Examples: Small restarts, degraded performance, intermittent sample failures, inability to review results on the ANDE FAIRS.
Severity 3	General consultation and minor problems that have a minor effect on the functionality of the product. Examples: Documentation faults, password recovery, minor design imperfections. General Operational & technical questions.

After the application of a procedure or a workaround, the CSR may be closed or the Severity may be downgraded if the customer agrees that this is merited.

2.2.1.5 CSR Communication

Upon receipt of the CSR, a notification message shall be immediately sent to a distribution list of people at the customer and within ANDE. This distribution list can vary depending on the severity classification.

Within the CSR response time, as defined in 2.2.2, ANDE will initiate analysis of the CSR and respond to the customer, providing at least the following information:

- The CSR ID
- The activities that have been initiated
- A person responsible and how he / she can be contacted
- The time interval to when the next update of information will be provided.

ANDE support specialists will continue to work the CSR until the issue is resolved and the CSR is closed.

2.2.1.6 CSR tracking and update

To facilitate post-event analysis and review, all activity steps shall be logged. ANDE will undertake the necessary steps to produce relief, in the form of a final resolution or an interim workaround, within the times specified within these terms of service.

Following resolution of any Severity 0 or 1 issue, ANDE will produce a root cause analysis document that outlines:

- A detailed problem report description
- A detailed problem analysis



EXHIBIT B (Support Agreement)

- The corrective steps taken, including timeframes.

When the customer agrees that the issue has been resolved, the CSR will be closed.

2.2.1.7 Online Access

To quickly solve a reported issue, ANDE's experts may require remote access to the ANDE machine and the customer agrees to provide such access. This access is accomplished via a data link that is established when required and released thereafter.

For the analysis of some issues, ANDE may require the customer to return consumables in a timely manner, so that analysis may be performed at ANDE's labs.

2.2.1.8 On-site Support

If the customer requests on-site support for troubleshooting, ANDE will provide at an additional charge.

2.2.2 Response Times

Response times are always calculated from the time that a valid and complete CSR has been lodged with ANDE via the phone number listed in 2.2.1.3 above.

Following response times apply for ANDE Support Specialist engagement:

ANDE Standard Support		
Severity	Telephone Availability	ANDE Engagement
Severity 0	8:00 am to 8:00 pm Eastern	30 mins typically
		60 mins max
Severity 1	8:00 am to 8:00 pm Eastern	30 min. typically
		60 min max.
Severity 2	8:00 am to 8:00 pm Eastern	4 hrs typically
		Next Business Day
Severity 3	8:00 am to 8:00 pm Eastern	5 Business Days
		10 Business Days



EXHIBIT B (Support Agreement)

If ANDE determines that the resolution of a Severity 0 or 1 CSR requires the replacement of the ANDE machine, a replacement machine will be shipped to the customer within 72 hours.

Business Hours: Mon - Fri, 08:00 - 20:00 (Eastern Time), excl. National Holidays

The following are target resolution times that ANDE will seek to achieve:

ANDE Standard Support		
Severity	Share	Resolution
Severity 0	90%	2 hours
	97%	24 hours
Severity 1	90%	2 hours
	97%	24 hours
Severity 2	90%	48 hours
	97%	5 days
Severity 3	90%	90 days
	97%	Next Major Release

2.3 Software and Hardware Maintenance

2.3.1 Updates and Upgrades

For support and maintenance reasons ANDE may deliver and implement various updates or upgrades, either as preventive and/or corrective maintenance.



EXHIBIT B (Support Agreement)

These updates and upgrades are included in the Support Service at no additional cost to the customer. Charges will apply should ANDE assistance be required for the implementation of such upgrades or updates. The customer is responsible for facilitating ANDE's access to the ANDE machine and related consumables to make sure that any such updates or upgrades can be carried out in a timely manner. To ensure compliance with the terms of the ANDE Support Service, the ANDE machine cannot be allowed to fall more than one release behind the current release.

These updates and upgrades may include Software as well as Hardware.

2.3.1.1 Documentation

ANDE will provide the customer with an overview of any changes included within these updates and upgrades, including instructions on how to use any functionality that is added or modified as a result of these changes.

2.4 Miscellaneous

The customer is responsible for ensuring that the transportation monitoring device attached to each shipment is returned to ANDE for appropriate analysis. This ensures that we are constantly monitoring and improving the quality of our shipping process.

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

NOTE: Replaces and includes previous items 09MO-01-OBRD, 09MO-01-LITS, 09MO-01-TANT.

09MY-01-DENT Kit, Odontology Tools

Description: Tools and equipment used by forensic odontologists to conduct post mortem examination.

Applicable Grant Programs: Amtrak , MMRS , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

09MY-01-DNAK Kit, DNA Tools

Description: Equipment used to collect DNA samples from the deceased.

Applicable Grant Programs: Amtrak , MMRS , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

09MY-01-EMBL Kit, Embalming Tools

Description: Tools used to embalm and prepare human remains for transport.

Applicable Grant Programs: Amtrak , MMRS , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

09MY-01-FPRN Kit, Fingerprinting Tools

Description: Tools used to collect fingerprints from the deceased.

Applicable Grant Programs: Amtrak , MMRS , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

09MY-01-PATH Kit, Pathology Tools

Description: Tools and equipment used by forensic pathologists to conduct autopsy or examination by manipulating or removing bone or tissue as required.[Note: Replaces and includes items 09MO-01-BSAW, 09MO-01-CENT, 09MO-01-LITS, 09MO-1-MCRO, 09MO-01-MCRV, 09MO-01-RIBC, 09MO-01-SCAL, 09MO-01-SINK, 09MO-01-TABL, 01MO-01-TOOL]

Applicable Grant Programs: Amtrak , MMRS , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

Replaces and includes items 09MO-01-BSAW, 09MO-01-CENT, 09MO-01-LITS, 09MO-1-MCRO, 09MO-01-MCRV, 09MO-01-RIBC, 09MO-01-SCAL, 09MO-01-SINK, 09MO-01-TABL, 09MO-01-TOOL.

09MY-01-PHOT Kit, Photography Tools

Description: Tools used to create photographic documentation of remains.

Applicable Grant Programs: Amtrak , MMRS , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Fatality Management Services , Public Health and Medical Services

Interactive versions of this list, including an integrated AEL/SEL display are available on-line at www.rkb.us.

Grant Notes: Maintenance contracts are allowable only for authorized equipment purchased through FEMA grants and/or acquired through the Homeland Defense Equipment Reuse (HDER) Program. See Item 21GN-00-MAIH for information on the HDER Program.

Applicable Core Capabilities: Community Resilience , Critical Transportation , Economic Recovery , Environmental Response/Health and Safety , Fatality Management Services , Infrastructure Systems , Intelligence and Information Sharing , Interdiction and Disruption , Mass Care Services , Mass Search and Rescue Operations , On-scene Security and Protection , Operational Communications , Operational Coordination , Physical Protective Measures , Planning , Public Health and Medical Services , Public Information and Warning , Public and Private Services and Resources , Risk Management for Protection Programs and Activities , Screening , Search , and Detection , Supply Chain Integrity and Security

21GN-00-OCEQ Equipment and Supplies, Information/Emergency Operations/Fusion Centers

Description: Necessary equipment and supplies to establish and maintain a Joint Information Center, Emergency Operations Center or DHS recognized Fusion Center (FC). Includes equipment necessary to establish a JIC/EOC/FC (e.g. general office supplies, projector display, portable podium, etc.) that is not specifically covered in other areas of the AEL.

Applicable Grant Programs: EMPG , EOC , LETPA-SHSP , LETPA-UASI , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Intelligence and Information Sharing , Interdiction and Disruption , On-scene Security and Protection , Operational Communications , Operational Coordination , Planning

21GN-00-SHIP Shipping

Description: Shipping costs for equipment purchased with grant funding.

Applicable Grant Programs: BZPP , CCP , EMPG , EOC , IBSGP , IECGP , LETPA-SHSP , LETPA-UASI , MMRS , OPSG , PSGP , PSIC , SHSP , THSGP , TSGP , UASI

Grant Notes:

Applicable Core Capabilities: Community Resilience , Critical Transportation , Economic Recovery , Environmental Response/Health and Safety , Fatality Management Services , Infrastructure Systems , Intelligence and Information Sharing , Interdiction and Disruption , Mass Care Services , Mass Search and Rescue Operations , On-scene Security and Protection , Operational Communications , Operational Coordination , Physical Protective Measures , Planning , Public Health and Medical Services , Public Information and Warning , Public and Private Services and Resources , Risk Management for Protection Programs and Activities , Screening , Search , and Detection , Supply Chain Integrity and Security

21GN-00-STAX Sales Tax

Description: Sales tax on equipment purchased with grant funding.

Applicable Grant Programs: BZPP , CCP , EMPG , EOC , IBSGP , IECGP , LETPA-SHSP , LETPA-UASI , MMRS , OPSG , PSGP , PSIC , SHSP , THSGP , TSGP , UASI

Grant Notes:

Applicable Core Capabilities: Community Resilience , Critical Transportation , Economic Recovery , Environmental Response/Health and Safety , Fatality Management Services , Infrastructure Systems , Intelligence and Information Sharing , Interdiction and Disruption , Mass Care Services , Mass Search and Rescue Operations , On-scene Security and Protection , Operational Communications , Operational Coordination , Physical Protective Measures , Planning , Public Health and Medical Services , Public Information and Warning , Public and Private Services and Resources , Risk Management for Protection Programs and Activities , Screening , Search , and Detection , Supply Chain Integrity and Security

21GN-00-TRNG Training

Interactive versions of this list, including an integrated AEL/SEL display are available on-line at www.rkb.us.

Description: Training on CBRNE and cyber security equipment by vendors or local entities.

Applicable Grant Programs: BZPP , CCP , EMPG , EOC , IBSGP , IECGP , LETPA-SHSP , LETPA-UASI , MMRS , OPSG , PSGP , PSIC , SHSP , THSGP , TSGP , UASI

Grant Notes: DHS encourages the use of Domestic Preparedness Equipment Technical Assistance Program (DPETAP) for equipment training; however, manufacturer/vendor equipment training, the cost of overtime to attend the training, and costs related to having vendors provide training on equipment to State and/or local units of government is allowed to facilitate the training on and fielding of equipment. Note that training expenses allowable under this item must be equipment-specific. Expenses for generic training or operations training (even if equipment is used during the training) are not allowable. For non-equipment-specific training, please see applicable training guidelines in the appropriate fiscal year's grant program guidance.

Applicable Core Capabilities: Community Resilience , Critical Transportation , Economic Recovery , Environmental Response/Health and Safety , Fatality Management Services , Infrastructure Systems , Intelligence and Information Sharing , Interdiction and Disruption , Mass Care Services , Mass Search and Rescue Operations , On-scene Security and Protection , Operational Communications , Operational Coordination , Physical Protective Measures , Planning , Public Health and Medical Services , Public Information and Warning , Public and Private Services and Resources , Risk Management for Protection Programs and Activities , Screening , Search , and Detection , Supply Chain Integrity and Security

21GN-00-XMLP Programming for XML Compliance

Description: Programming and technical assistance for bringing systems into compliance with the NIEM / Global Justice XML Data Model. This item also includes training for programmers on the NIEM / Global Justice XML Data Model, the cost of overtime to attend the training, and costs related to on-site training to State and/or local units of government.

Applicable Grant Programs: EMPG , EOC , LETPA-SHSP , LETPA-UASI , MMRS , PSIC , SHSP , THSGP , UASI

Grant Notes:

Applicable Core Capabilities: Intelligence and Information Sharing , Interdiction and Disruption , Operational Communications

LARAMIE COUNTY GOVERNMENT

Unique Entity ID E9DLJC1HGNQ8	CAGE / NCAGE 398U8	Purpose of Registration All Awards
Registration Status Active Registration	Expiration Date Jul 25, 2026	
Physical Address 309 W 20TH ST STE 1900 Cheyenne, Wyoming 82001 United States	Mailing Address 310 W. 19TH Street Suite 300 Cheyenne, Wyoming 82001-4449 United States	

Business Information

Doing Business as (blank)	Division Name (blank)	Division Number (blank)
Congressional District Wyoming 00	State / Country of Incorporation (blank) / (blank)	URL laramiecountywy.gov

Registration Dates		
Activation Date Jul 29, 2025	Submission Date Jul 25, 2025	Initial Registration Date May 18, 2005

Entity Dates	
Entity Start Date Jan 1, 1890	Fiscal Year End Close Date Jun 30

Immediate Owner	
CAGE (blank)	Legal Business Name (blank)

Highest Level Owner	
CAGE (blank)	Legal Business Name (blank)

Executive Compensation

In your business or organization's preceding completed fiscal year, did your business or organization (the legal entity to which this specific SAM record, represented by a Unique Entity ID, belongs) receive both of the following: 1. 80 percent or more of your annual gross revenues in U.S. federal contracts, subcontracts, loans, grants, subgrants, and/or cooperative agreements and 2. \$25,000,000 or more in annual gross revenues from U.S. federal contracts, subcontracts, loans, grants, subgrants, and/or cooperative agreements?

No

Does the public have access to information about the compensation of the senior executives in your business or organization (the legal entity to which this specific SAM record, represented by a Unique Entity ID, belongs) through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986?

Not Selected

Proceedings Questions

Is your business or organization, as represented by the Unique Entity ID on this entity registration, responding to a Federal procurement opportunity that contains the provision at FAR 52.209-7, subject to the clause in FAR 52.209-9 in a current Federal contract, or applying for a Federal grant opportunity which contains the award term and condition described in 2 C.F.R. 200 Appendix XII?

No

Does your business or organization, as represented by the Unique Entity ID on this specific SAM record, have current active Federal contracts and/or grants with total value (including any exercised/unexercised options) greater than \$10,000,000?

Not Selected

Within the last five years, had the business or organization (represented by the Unique Entity ID on this specific SAM record) and/or any of its principals, in connection with the award to or performance by the business or organization of a Federal contract or grant, been the subject of a Federal or State (1) criminal proceeding resulting in a conviction or other acknowledgment of fault; (2) civil proceeding resulting in a finding of fault with a monetary fine, penalty, reimbursement, restitution, and/or damages greater than \$5,000, or other acknowledgment of fault; and/or (3) administrative proceeding resulting in a finding of fault with either a monetary fine or penalty greater than \$5,000 or reimbursement, restitution, or damages greater than \$100,000, or other acknowledgment of fault?

Not Selected

Points of Contact

Accounts Receivable POC

♀
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♀
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309 W 20TH ST
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Service Classifications

NAICS Codes

Primary	NAICS Codes	NAICS Title
Yes	921190	Other General Government Support

Size Metrics

IGT Size Metrics

Annual Revenue (from all IGTs)
(blank)

Worldwide

Annual Receipts (in accordance with 13 CFR 121)	Number of Employees (in accordance with 13 CFR 121)
\$115,469,063.00	462

Location

Annual Receipts (in accordance with 13 CFR 121)	Number of Employees (in accordance with 13 CFR 121)
(blank)	(blank)

Industry-Specific

Barrels Capacity	Megawatt Hours	Total Assets
(blank)	(blank)	(blank)

Electronic Data Interchange (EDI) Information

This entity did not enter the EDI information

Disaster Response

This entity does not appear in the disaster response registry.